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Visitors Procedures

The security guard at the main gate will phone the resident on the intercom phone when the visitor arrives. When the resident answers the phone the guard will provide the name of the visitor to the resident. The resident must approve the visitor to be allowed in.

OR

The guard will check if the visitor has pre-clearance. If the visitor name and car registration number appear on the pre-clearance list the guard will allow the visitor through.

OR

If there is no answer or the resident does not have an intercom, then the visitor must wait in the parking area until the resident fetches the visitor. Visitors must make their own arrangement to be fetched at the main gate in this case. When the resident arrives at the main gate the guard will ask for the unit number to confirm if it corresponds with the visitor's request.

All visitors must sign the visitor's log book

Electricity Problems

Please report electricity problems during work hours, 08:00 – 17:00, Mondays to Fridays at reception. After hours report to security.

After-hours callouts will be charged depending if the fault is Estate or resident related. Call-out fee is R450.00 when applicable.

List of Fines

- Dogs swimming in dams/public water features. R1000 – R3000
- Not removing pet Excrement. R1000 – R3000
- Littering by any person in the Estate. R1000 – R3000
- Burning of rubbish in the Estate. R2000 – R4000
- Neglected gardens and/or sidewalks. R1000 – R3000
- Parked and/or stored trailers, boats, caravans, equipment, vehicle parts as well as industrial/commercial vehicles etc. visible from street. R1000 – R3000
- Vandalism of any private and/or public property. Equal to value.
- Subletting of Units in contravention of Rules. R2000 pm
- Hanging clothing on balconies and /or unauthorized goods on balconies. R500 – R1500
- Failure to cease business operations form home on instructions from the Association. R750

Riverfront

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Current bookings for the Lapa's

*08 May 2015 - Slipmay Lapa
17 May 2015 - Slipmay Lapa*

Original Security Guards

We also welcome the return of some of the original security guards to Riverspray Estate - Jabulani, Isaac and Floyd.

WAKE UP SMILING
seize every moment
TRY NEW THINGS
BE LEGENDARY
BOLD fearless
amaze yourself
TAKE CHANCES
embrace change
BE OPTIMISTIC
now is your time

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Domestic Cards

Please remember to pay your R30.00, for the new Domestic cards. Your worker won't be allowed inside the Estate from 18 May 2015 without the correct card.

Design Review Committee (DRC): New building plans must be approved by the HOA DRC process. Information about building requirements and architectural guidelines is available on the website or can be obtained from Gerda van Straaten at Riverspray reception. Gerda will manage the procedure and the estate architect, Thania van den Berg will check architectural compliance. The Estate will also perform quality checks to prevent problems which may impact on the Estate.